

# Intake/Referral Checklist

**Date:** .....

**Referral to Oonah** How was the referral made to Oonah:  Internal Referral  Agency.....

Phone  Walk in  Community Event  Other .....

**I have received Oonah's Client Rights and Responsibilities statement**  Yes  No

**Personal Details**

Name of person being referred: ..... DOB: .....

Address: .....

Phone Number: ..... Mobile: .....

Email: .....

**Parent/Guardian/Carer's Name:** .....

If over 18 Emergency Contact : .....

Address: (if different from above) .....

Phone: ..... Mobile: .....

Email address: .....

**Preferred method of contact:**  Landline  Mobile  Email  Text

Can we leave a message if you are unable to answer:  Yes  No

**Do you consent to Oonah contacting you with appointment reminders**  Yes  No

**Aboriginal or Torres Strait Islander Status:**

Aboriginal  Torres Strait Islander  Both  Neither

**Gender:**  Male  Female  Intersex or Transgender  Non specified

**Family:** Number of children including ages

Name	Date of Birth	Gender

Are you:  Employed  Unemployed  Studying  Pension/benefits

Do you have a Health Care Card?  Yes  No Expiry Date:.....CRN Number:.....

Medicare number:..... Reference Number:..... Expiry Date:.....

Referring Doctors Name:.....

Referring Doctors Address:.....

Referring Doctors Phone No:.....

**What is the most important thing that we can help you with today?**

- Food  Family Violence  Legal Aid  Fines  Psychologist  Counselling  Osteopath
- Physical Health  Paediatrician  Optometrist  Social/Emotional Wellbeing  Other

**What other services do you use?**

- GP  District Nurse  Carer Services  Eastern Health  VAHS  Inspiro  BWAHS
- EACH  Eastern Community Legal Centre  Victorian Legal Aid  NGWALA  VACCA  HICCI
- Centrelink  Other.....

**Are you experiencing a Chronic illness?**  Yes  No

- Diabetes  Heart Disease  Blood Pressure  Respiratory Illness  Other .....

**Are you registered with:**  NDIS  My Aged Care

**Do you need support to register with:**  NDIS  My Aged Care

**Are you currently attending any Oonah Programs?**  Yes  No

Would you like information on current programs being run at Oonah?  Yes  No

**Dental**

Would you like to be referred into Dental services?  Yes  No

**Mental Health Services**

Mental Health & Support Needs: .....

What are your main concerns:.....

**What Supports would you like to be referred to:**

- AOD Outreach
- Social & Emotional Wellbeing (casework, housing, financial, legal, family violence, outreach support etc)
- Counselling (trauma, anxiety, depression, grief & loss, relationship difficulties, family violence etc.)
- Other

**\*\* During the Covid-19 Pandemic if we are unable to provide a face to face option - Online or Telephone Counselling and Support can be offered.**

**Do you consent to using these options where necessary ?** Yes  No

**Permission to Share Details**

I give permission for Oonah to share relevant and appropriate details within the organisation as appropriate and with one or any of the following Agencies:

- VACCA  NDIS/NDIA  BWAHS  EACH  ANCHOR
- NGWALA  EASTERN HEALTH  EMPHN  ECLC  HICCI  OTHER

Name:..... Signature:.....

Date:.....