

COMMUNITY FEEDBACK FORM



What do we do well? What could we do better?

We are keen to hear of your experiences with OONAH.

The information you provide will enable us to provide quality services.

All information remains confidential.

Date:

<p>Type of feedback (Please tick)</p> <p> <input type="checkbox"/> Thank you/Compliment 😊 <input type="checkbox"/> Complaint ☹️ <input type="checkbox"/> Suggestion/Comment 💡 </p>
<p>Details of feedback (As relevant please include date, time, staff member)</p> <p> </p> <p> </p> <p> </p> <p> </p> <p> </p> <p style="text-align: right;">(Please turn over for more space)</p>
<p>What action would you like?</p> <p> </p> <p> </p> <p> </p> <p> </p> <p style="text-align: right;">(Please turn over for more space)</p>
<p>Are you (the person providing feedback) a:</p> <p> <input type="checkbox"/> Client <input type="checkbox"/> Relative/Carer <input type="checkbox"/> Community member <input type="checkbox"/> Agency <input type="checkbox"/> Staff Member <input type="checkbox"/> Other </p>
<p>Your feedback can be anonymous. Providing your name is optional.</p> <p>If you would like us to follow up with you regarding your feedback complete the details below.</p>
<p>Name</p>
<p>Address</p>
<p>Phone</p>
<p>Email</p>
<p>Is an interpreter needed? <input type="checkbox"/> Yes <input type="checkbox"/> No Preferred language:</p>
<p>Would you like to be contacted regarding your feedback? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>

Return your feedback to a staff member or return by mail to:

Anne Jenkins, CEO
 OONAH
 PO Box 597
 1a Badger Creek Rd
 Healesville VIC 3777

Email to:
 admin@hicsa.org.au

